FAEIS Electronic Survey Results
FAEIS User Opinion Survey-2003

This survey is intended to solicit your input about how we are doing with developing a FAEIS product you like. Please respond to each item below and click the 'Submit' button at the end. Thank you for your time.

The FAEIS Development Team

1. I have entered data into FAEIS.
   - Yes
   - No
2. I have filled out FAEIS survey forms before, in previous years.
   - Yes
   - No
3. I have contacted the FAEIS Help Desk.
   - Yes
   - No

For the next 13 items, please express how strongly you agree or disagree with the statements:

4. The web-based FAEIS is an improvement over the paper surveys.
   - Strongly Agree
   - Agree
   - Neutral
   - Disagree
   - Strongly Disagree

5. It is easy to learn the new system.
   - Strongly Agree
   - Agree
   - Neutral
   - Disagree
   - Strongly Disagree

6. The FAEIS data entry forms are easy to understand.
   - Strongly Agree
   - Agree
   - Neutral
   - Disagree
   - Strongly Disagree

7. The FAEIS data entry system has the flexibility that I need.
   - Strongly Agree
   - Agree
   - Neutral
   - Disagree
   - Strongly Disagree

8. The FAEIS data entry system allows me to post and display student data quickly.
   - Strongly Agree
   - Agree
   - Neutral
   - Disagree
   - Strongly Disagree

9. The FAEIS web site is well-organized and easy to use.
   - Strongly Agree
   - Agree
   - Neutral
   - Disagree
   - Strongly Disagree

10. It is easy for me to find information that I need on the web site.
    - Strongly Agree
    - Agree
    - Neutral
    - Disagree
    - Strongly Disagree

11. The web-based movies help me to understand how to enter FAEIS data.
    - Strongly Agree
    - Agree
    - Neutral
    - Disagree
    - Strongly Disagree

12. The FAEIS Help Desk personnel are courteous and professional.
    - Strongly Agree
    - Agree
    - Neutral
    - Disagree
    - Strongly Disagree

13. The FAEIS Help Desk is a valuable resource.
    - Strongly Agree
    - Agree
    - Neutral
    - Disagree
    - Strongly Disagree

14. FAEIS runs without technological problems on my personal computer.
    - Strongly Agree
    - Agree
    - Neutral
    - Disagree
    - Strongly Disagree

15. I can access the FAEIS system whenever I need to.
    - Strongly Agree
    - Agree
    - Neutral
    - Disagree
    - Strongly Disagree

16. The one thing that I would like to see added to FAEIS is:


Basic Data

- 101 Respondents to the survey, as of 14 July 03
I have entered data into FAEIS
I have filled out FAEIS survey forms in previous years.
I have contacted the FAEIS help desk

Answer

TOP SECRET
The web-based FAEIS is an improvement over the paper surveys.

- **Strongly Agree**: 29
- **Agree**: 33
- **Neutral**: 26
- **Disagree**: 8
- **Strongly Disagree**: 3

Response Frequency
It is easy to learn the new system.

<table>
<thead>
<tr>
<th>Response</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
<td>18</td>
</tr>
<tr>
<td>Agree</td>
<td>59</td>
</tr>
<tr>
<td>Neutral</td>
<td>10</td>
</tr>
<tr>
<td>Disagree</td>
<td>11</td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td>3</td>
</tr>
</tbody>
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The FAEIS data entry forms are easy to understand

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<td>Disagree</td>
<td>10</td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td>2</td>
</tr>
</tbody>
</table>
The FAEIS data entry system has the flexibility that I need.

- Strongly Agree: 9
- Agree: 37
- Neutral: 30
- Disagree: 17
- Strongly Disagree: 7

Response Frequency
The FAEIS data entry system allows me to post and display student data quickly.
The FAEIS web site is organized and easy to use.

![Bar chart showing response frequency]

- Strongly Agree: 13
- Agree: 53
- Neutral: 20
- Disagree: 12
- Strongly Disagree: 2

Response Frequency
It is easy for me to find the information I need on the web site

- Strongly Agree: 4
- Agree: 47
- Neutral: 37
- Disagree: 10
- Strongly Disagree: 3

Response
The web-based movies help me to understand how to enter FAEIS data.
The FAEIS help desk personnel are courteous and professional.
The FAEIS help desk is a valuable resource

- Strongly Agree: 20
- Agree: 39
- Neutral: 32
- Disagree: 1
- Strongly Disagree: 1
The web-based FAEIS will increase visibility of FAEIS to clients

Response Frequency

- Strongly Agree: 9
- Agree: 47
- Neutral: 39
- Disagree: 2
- Strongly Disagree: 1
FAEIS runs without technological problems on my personal computer.

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</tr>
<tr>
<td>Strongly Disagree</td>
<td>1</td>
</tr>
</tbody>
</table>
I can access the FAEIS system whenever I need to.
The one thing I would like to see added to FAEIS is….

- “More flexibility in reporting the ethnicity of students. The university does not allow the reporting of less than 4 individual within an ethnic group.”
- “Easy to use. Like it much better than paper.”
- “More flexibility in listing majors. Majors don't always coincide to index numbers”

No consistent comments
The one thing that I would like to see changed about FAEIS is:

- “I would like an option added to be able to print the information for our files.”
- “There are too many curricular options or categories that overlap. (I lump all of my students into one; essentially generic one.) Keeping track of gender; ethnicity; etc. while subdividing across curricular options is a great pain -- if not impossible. If others' handle on salary data is no better than mine; I would put very little faith in those numbers.”
- “It is very difficult to separate the masters and PHD students and now I am asked to separate the thesis and non-thesis masters. I never know what degree a student is going for until they submit their committee forms and many do not submit them for several terms.”
Summary

- Most Survey respondents were quite positive
- No strong negative trends noted
- Remarkably few comments